By: Zerwas H.B. No. 4569

## A BILL TO BE ENTITLED

1	AN ACT

- 2 relating to investigations and other procedures with respect to
- 3 allegations of child abuse and neglect.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 5 SECTION 1. Section 261.103, Family Code, is amended by
- 6 adding Subsection (d) to read as follows:
- 7 (d) The department or other entity receiving a report of
- 8 abuse or neglect shall maintain each report until the second
- 9 <u>anniversary of the date the department or other entity receives the</u>
- 10 <u>report.</u>
- SECTION 2. Sections 261.201(b) and (c), Family Code, are
- 12 amended to read as follows:
- 13 (b) A court <u>shall</u> [may] order the disclosure of information
- 14 that is confidential under this section if:
- 15 (1) a motion has been filed with the court requesting
- 16 the release of the information;
- 17 (2) a notice of hearing has been served on the
- 18 investigating agency and all other interested parties; and
- 19 (3) after hearing and an in camera review of the
- 20 requested information, the court determines that the disclosure of
- 21 the requested information is[+
- 22 [(A) essential to the administration of justice;
- 23 <del>and</del>
- 24 [<del>(B)</del>] not likely to endanger the life or safety

- 1 of:
- 2 (A)  $\left[\frac{(i)}{(i)}\right]$  a child who is the subject of the
- 3 report of alleged or suspected abuse or neglect;
- 4 (B) [(ii)] a person who makes a report of
- 5 alleged or suspected abuse or neglect; or
- (C) [(iii)] any other person who participates
- 7 in an investigation of reported abuse or neglect or who provides
- 8 care for the child.
- 9 (c) In addition to Subsection (b), a court, on its own
- 10 motion, may order disclosure of information that is confidential
- 11 under this section if:
- 12 (1) the order is rendered at a hearing for which all
- 13 parties have been given notice;
- 14 (2) the court finds that disclosure of the information
- 15 is[**÷**
- 16 [(A) essential to the administration of justice;
- 17 and
- 18  $\left[\frac{\text{(B)}}{\text{)}}\right]$  not likely to endanger the life or safety
- 19 of:
- (A)  $\left[\frac{(i)}{(i)}\right]$  a child who is the subject of the
- 21 report of alleged or suspected abuse or neglect;
- (B) (ii) a person who makes a report of
- 23 alleged or suspected abuse or neglect; or
- 24 (C) [<del>(iii)</del>] any other person who participates
- 25 in an investigation of reported abuse or neglect or who provides
- 26 care for the child; and
- 27 (3) the order is reduced to writing or made on the

- 1 record in open court.
- 2 SECTION 3. Section 261.302, Family Code, is amended by
- 3 amending Subsections (a) and (f) and adding Subsections (e-1),
- 4 (e-2), and (e-3) to read as follows:
- 5 (a) The investigation may include:
- 6 (1) a visit to the child's home, unless the alleged
- 7 abuse or neglect can be confirmed or clearly ruled out without a
- 8 home visit; and
- 9 (2) an interview with and examination of the subject
- 10 child, any other child in the home, or the child's parents, which
- 11 may include a medical, psychological, or psychiatric examination <u>as</u>
- 12 authorized by Subsection (e-1).
- 13 <u>(e-1) Except as provided by Subsection (e-2), an</u>
- 14 investigation that includes an examination of the subject child or
- 15 any other child in the household may not include a medical,
- 16 psychological, or psychiatric examination of the child unless:
- 17 (1) the child's parent, conservator, or legal guardian
- 18 consents in writing to the examination; or
- 19 (2) the department obtains a court order for the
- 20 medical, psychological, or psychiatric examination.
- 21 <u>(e-2) If during the investigation a department investigator</u>
- 22 believes that a child needs emergency medical attention before a
- 23 representative of a law enforcement agency is able to arrive, the
- 24 investigator may obtain medical assistance for the child from
- 25 emergency medical services personnel, as defined by Section
- 26 773.003, Health and Safety Code.
- 27 (e-3) This section does not limit the authority of a law

## 1 <u>enforcement agency to perform its duties under any other law.</u>

- 2 (f) A person commits an offense if the person is notified of
- 3 the time of the transport of a child by the department and the
- 4 location from which the transport is initiated and the person is
- 5 present at the location when the transport is initiated and
- 6 attempts to interfere with the department's investigation. An
- 7 offense under this subsection is a Class B misdemeanor. It is an
- 8 exception to the application of this subsection that the department
- 9 requested the person to be present at the site of the transport.
- 10 This subsection applies only when the department has taken custody
- 11 of a child under Section 262.104, an ongoing court-ordered
- 12 investigation is being conducted, or the child's parent,
- 13 conservator, or legal guardian has consented to the transport.
- 14 SECTION 4. Section 261.3021, Family Code, is amended to
- 15 read as follows:
- Sec. 261.3021. CASEWORK DOCUMENTATION AND MANAGEMENT. (a)
- 17 Subject to the appropriation of money for these purposes, the
- 18 department shall:
- 19 (1) identify critical investigation actions that
- 20 impact child safety and require department caseworkers to document
- 21 those actions in a child's case file not later than the day after
- 22 the action occurs;
- 23 (2) identify and develop a comprehensive set of
- 24 casework quality indicators that must be reported in real time to
- 25 support timely management oversight;
- 26 (3) provide department supervisors with access to
- 27 casework quality indicators and train department supervisors on the

- 1 use of that information in the daily supervision of caseworkers;
- 2 (4) develop a case tracking system that notifies
- 3 department supervisors and management when a case is not
- 4 progressing in a timely manner;
- 5 (5) use current data reporting systems to provide
- 6 department supervisors and management with easier access to
- 7 information; and
- 8 (6) train department supervisors and management on the
- 9 use of data to monitor cases and make decisions.
- 10 (b) The department shall record and maintain all interviews
- 11 and documents pertaining to an investigation, including original
- 12 notes.
- SECTION 5. Section 261.307(a), Family Code, is amended to
- 14 read as follows:
- 15 (a) As soon as possible after initiating an investigation of
- 16 a parent or other person having legal custody of a child, the
- 17 department shall provide to the person:
- 18 (1) a summary that:
- 19 (A) is brief and easily understood;
- 20 (B) is written in a language that the person
- 21 understands, or if the person is illiterate, is read to the person
- 22 in a language that the person understands; and
- 23 (C) contains the following information:
- (i) the department's procedures for
- 25 conducting an investigation of alleged child abuse or neglect,
- 26 including:
- 27 (a) a description of the

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- 1 circumstances under which the department would request to remove
- 2 the child from the home through the judicial system; and
- 3 (b) an explanation that the law
- 4 requires the department to refer all reports of alleged child abuse
- 5 or neglect to a law enforcement agency for a separate determination
- 6 of whether a criminal violation occurred;
- 7 (ii) the person's right to file a complaint
- 8 with the department or to request a review of the findings made by
- 9 the department in the investigation;
- 10 (iii) the person's right to review all
- 11 records of the investigation unless the review would jeopardize an
- 12 ongoing criminal investigation or the child's safety;
- 13 (iv) the person's right to seek legal
- 14 counsel;
- (v) references to the statutory and
- 16 regulatory provisions governing child abuse and neglect and how the
- 17 person may obtain copies of those provisions; [and]
- 18 (vi) the process the person may use to
- 19 acquire access to the child if the child is removed from the home;
- 20 and
- 21 (vii) a list of the specific allegations on
- 22 which the investigation is based, including the date and a detailed
- 23 description of each allegation that the department is
- 24 investigating;
- 25 (2) if the department determines that removal of the
- 26 child may be warranted, a proposed child placement resources form
- 27 that:

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- 1 (A) instructs the parent or other person having
- 2 legal custody of the child to:
- 3 (i) complete and return the form to the
- 4 department or agency; and
- 5 (ii) identify in the form three individuals
- 6 who reside in the state within 100 miles from the child's primary
- 7 <u>residence</u> who could <u>serve as</u> [<del>be</del>] relative caregivers or designated
- 8 caregivers, as those terms are defined by Section 264.751, before a
- 9 suit affecting the parent-child relationship is filed and until the
- 10 suit is dismissed; and
- 11 (B) informs the parent or other person of a
- 12 location that is available to the parent or other person to submit
- 13 the information in the form 24 hours a day either in person or by
- 14 facsimile machine or e-mail; and
- 15 (3) an informational manual required by Section
- 16 261.3071.
- 17 SECTION 6. Section 261.309, Family Code, is amended by
- 18 adding Subsections (b-1), (c-1), (c-2), and (e-1) and amending
- 19 Subsections (c) and (d) to read as follows:
- 20 (b-1) The immediate supervisor shall submit a written
- 21 report at the conclusion of the informal review under Subsection
- 22 (b). The report must summarize the person's case or complaint and
- 23 contain the supervisor's findings relating to the person's case or
- 24 complaint. Not later than the 20th day after the date the
- 25 supervisor submits the report, the department shall make the
- 26 written report available to the person under investigation.
- 27 (c) If, after the department's investigation, the person

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- 1 who is alleged to have abused or neglected a child disputes the
- 2 department's determination of whether child abuse or neglect
- 3 occurred, the person may request an administrative review of the
- 4 findings. The department shall provide a copy of the file relating
- 5 to the person who requests the review to the person not later than
- 6 the 30th day before the date of the review. A department employee
- 7 in administration who was not involved in or did not directly
- 8 supervise the investigation shall conduct the review. The review
- 9 must sustain, alter, or reverse the department's original findings
- 10 in the investigation.
- 11 (c-1) At the administrative review under Subsection (c),
- 12 the person conducting the review for the department shall allow the
- 13 person challenging the findings to bring witnesses, submit
- 14 evidence, and question the investigative workers and immediate
- 15 supervisors who developed the department's findings. The
- 16 department may postpone the administrative review for not more than
- 17 30 days to ensure attendance of necessary investigative workers and
- 18 immediate supervisors.
- 19 (c-2) The department shall make an audio recording of the
- 20 administrative review and preserve the recording until the first
- 21 anniversary of the date the administrative review concludes. The
- 22 department shall make the audio recording available to any party
- 23 involved in the review not later than the 10th day after the date
- 24 the person requests access to the recording.
- 25 (d) Unless a civil or criminal court proceeding or an
- 26 ongoing criminal investigation relating to the alleged abuse or
- 27 neglect investigated by the department is pending, the department

- 1 employee shall conduct the review prescribed by Subsection (c) as
- 2 soon as possible but not later than the 45th day after the date the
- 3 department receives the request. If a civil court proceeding
- 4 initiated by the department, a  $[\frac{\partial \mathbf{r}}{\partial t}]$  criminal court proceeding, or
- 5 an ongoing criminal investigation is pending, the department may
- 6 postpone the review until the court proceeding is completed. The
- 7 department shall conduct the review not later than the 45th day
- 8 after the date the court proceeding or investigation is completed.
- 9 (e-1) A person under investigation for allegedly abusing or
- 10 <u>neglecting the person's child is not subject to, and cannot be</u>
- 11 required to submit to, the jurisdiction of the State Office of
- 12 Administrative Hearings in any proceeding in connection to the
- 13 <u>alleged abuse or neglect.</u>
- SECTION 7. Section 261.310(d), Family Code, is amended to
- 15 read as follows:
- 16 (d) The standards shall:
- 17 (1) recommend that videotaped and audiotaped
- 18 interviews be uninterrupted;
- 19 (2) recommend a maximum number of interviews with and
- 20 examinations of a suspected victim;
- 21 (3) provide procedures to preserve evidence,
- 22 including the original audio recordings of the intake telephone
- 23 calls, original notes, e-mails, videotapes, and other audiotapes,
- 24 until the second anniversary of the later of the date the evidence
- 25 is created or the date of a final judgment in a case for which the
- 26 evidence is created [for one year]; and
- 27 (4) provide that an investigator of suspected child

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- 1 abuse or neglect make a reasonable effort to locate and inform each
- 2 parent of a child of any report of abuse or neglect relating to the
- 3 child.
- 4 SECTION 8. Section 261.302(c), Family Code, is repealed.
- 5 SECTION 9. The changes in law made by this Act apply only to
- 6 an investigation of a report of child abuse or neglect that is made,
- 7 or a suit affecting the parent-child relationship that is
- 8 commenced, on or after the effective date of this Act. A report
- 9 that is made or a suit that is commenced before the effective date
- 10 of this Act is governed by the law in effect on the date the report
- 11 was made or the suit was commenced, and the former law is continued
- 12 in effect for that purpose.
- 13 SECTION 10. This Act takes effect September 1, 2009.